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## The Corporation of the City of Stratford Policy Manual

**Policy Number: C.1.13**

**Policy Section: C.1 Community Services**

**Department: Community Services**

**Date Adopted: July 25, 2016**

**Date Amended:**

**Scheduled for Review:**

**Date of Last Review:**

**Policy Type: Council Policy**

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### Facilities Code of Conduct

**Purpose:**

We are committed to providing a safe and positive environment for everyone using our facilities. We want the children who play here to learn about teamwork, sportsmanship, and fair play. As such, we have no tolerance for inappropriate behaviour and will enforce the following code of conduct.

**Scope:**

**Spectator Code of Conduct**

- No leaning over arena boards or railings
- There will be zero tolerance of foul language
- No throwing items onto ice or elsewhere
- Artificial noise makers are not permitted
- Verbal threats and insults, attempts to intimidate and other abusive behaviour will be reported to Police immediately
- Anyone caught damaging property will be held liable for these damages

**Non-compliance may result in ejections from City of Stratford facilities for an indefinite period of time**

## Code of Conduct

To ensure a safe and pleasant environment, the City of Stratford, Community Services request that everyone using this facility comply with the code of conduct listed below. Above all, staff and visitors must be treated with respect. Non-compliance may result in ejection from City of Stratford Recreation facilities for an indefinite period of time.

The following activities/behaviours/items are prohibited:

- Acting in an intimidating, disrespectful, or disruptive fashion.
- Behaviour which may interfere with the enjoyment of the facilities for others (i.e.: running, horseplay, fighting, spitting, swearing, blocking of stairways or exits, littering, etc.).
- Wearing of clothing or apparel that hides the identity of an individual except for religious purposes.
- Use of in-line skates (other than on designated playing surfaces), skateboards, scooters, heelies, and other rolling devices as well as cleats.
- Verbal threats and insults.
- Breaking of established rules governing activities run by Community Services.
- The use of cellular phones, personal digital assistants and digital cameras in change rooms, washrooms and dressing rooms.
- Please be aware that staff has the authority to check back packs, bags, and purses. Any person, who refuses to allow such an item to be checked, may be asked to leave the facilities.
- Anyone caught damaging or defacing property will pay for the repairs.

Children under the age of 10, not participating in a scheduled activity or program, must remain under the direct supervision of an adult or responsible guardian of at least 14 years of age. Direct supervision is defined as the child or children must be in sight of the parent or guardian at all times.