



Frequently Asked Questions

- **Garbage Collection**

Please mark your blue and green bins with your address number and bring them to the curb on regular scheduled collection days by 8:00 AM. The Contractor will coordinate all collection.

- **Parking & Driveway Access**

Due to safety concerns residents are requested to avoid vehicle access to their place of residence when construction work is in operation, typically 7:30 AM to 5:00 PM and access the site only in case of emergency. Contact with the Contractor must be made first before entering an active construction zone.

- **Contractors Working Hours**

Typical working hours for the Contractor will be 7:30 AM. until 5:00 PM.

- **Water Interruptions**

The Contractor will provide 48-hour notification of planned interruption to your water service. This interruption is typically done during the middle of the day as to not disrupt the homeowner's morning and evening routines.

- **Agreement & Disagreement with Engineering Proposals**

If you are in agreement or disagreement with the conditions being presented at this Open House, please fill out the questionnaire. The Engineering Division takes these questionnaires and prepares a report for Council based on the feedback received. In order to have the report go to Council it must first go through the Infrastructure, Transportation and Safety Sub-Committee on October 27, 2021. This meeting is open to the public and you are welcome to join.