SUBJECT: Refusal of Offers
Directive Number: 2013-08
Date: March 2013

Legislation Applicable (√) to the following social housing programs:

- Federal Non-Profit Program
- Private Non-Profit Program
- Co-operative Non-Profit Program
- Municipal Non-Profit Program
- Public Housing Corporation

Background
The Service Manager can decide how many offers a household can refuse while on the Wait List for housing.

The Service Manager may provide for circumstances where a refusal is not considered. The minimum number of refusals before a household ceases to be eligible must be three (3).

Social Housing Policy
City of Stratford

Households on the Centralized Wait List can refuse three (3) offers of housing based on the household’s application preference before being removed from the Wait List.

A refusal as a result of extenuating circumstances such as medical emergencies, endangerment of Special Provincial Priority applicants, or other extenuating circumstances as determined by the Service Manager, will be not count as part of the three (3) eligible refusals.

Housing Services Act
367/11 s.39

A Service Manager may make a local eligibility rule providing for a household to cease to be eligible for Rent-Geared-to-Income assistance if the household refuses the specified number of offers of Rent-Geared-to-Income assistance in a unit in the Service Manager’s Service Area.

The local eligibility rule may provide for circumstances in which a refusal is not counted for the purposes of the rule.

The number of offers specified in the local eligibility rule must be at least three (3).

Council: March 2013
Committee: February 2013