

The following section outlines the accessible features of the Stratford transit fleet and the corresponding section of the Integrated Accessibility Standards Regulation.

AODA Section	Accessible Features	Compliant
59	Buses are low floor, equipped with a ramp and wide aisles.	Yes
44	The ramp can be lowered at the request of any person. Adequate time to be provided to ensure riders have to safely board, be secured or seated and to deboard.	Yes
59	The ramp has a slip resistant surface with minimal glare and raised edges that are highlighted with contrasting colors.	Yes
61	Ramp device is equipped with an audible warning alarm as well as visual indicator lights.	Yes
52(1) 52(2) 56 56 56 51(1)	Onboard and next stop announcements system provides: a) audible verbal announcements b) both audible and visual identifications through electronic means c) Accessible stop requests are mounted no higher than 1,220 millimetres (47 inches) and no lower than 390 millimetres (15 inches) above the floor; located within reach of allocated mobility aid spaces and courtesy seating locations and through the bus. d) Controls to be operable with one hand. e) Controls to be high colour contrasted with the equipment to which it is mounted. f) Pre-boarding verbal announcements of the route, direction, destination, or next major stop are available on request.	Yes Yes Yes Yes Yes Yes
53	Grab bars, hand holds, and handrails are high colour-contrasted and located near the fare box, mobility aid securement position, courtesy/priority seating area and each side of the entrance and exit. These features are distributed throughout the vehicle to support independent and safe boarding, on-board circulation, seating and standing assistance and deboarding.	Yes
54	Floor surfaces produce minimal glare and are slip resistant.	Yes

55	Each Mobility bus has two spaces that can be utilized for the storage of mobility aids.	Yes
55	Each Conventional bus has two spaces that can be utilized for the storage of mobility aids. Measurements are 24 inches by 57 inches.	Yes
44	Upon request, bus operators are to provide assistance with boarding and deboarding, provided the assistance can be performed in a manner that is safe for both the bus operator and the passenger (at the discretion of the bus driver).	Yes
48	Bus operators to secure and return mobility aids and mobility assistive devices when required.	Yes
58	All buses to have easy to read electronic exterior route or destination signage. Signs to be designed with high colour-contrast that assists with visual recognition, consistent in shape, glare free, and have the appearance of solid characters.	Yes
35	For non-emergency related occurrences, Stratford Transit will implement interim measures and repair the malfunction as soon as reasonably practical.	Yes
51	Electronic pre-boarding (exterior speakers) announcements of the route, direction, destination, or next major stop to be provided.	Yes