



Annual Transit Accessibility Information Meeting

Stratford Transit
October 18, 2023





Agenda

- Welcome & Introductions
- Housekeeping
- Purpose of Meeting
- Presentation on Transit Accessibility
- Question and Answer Period



Purpose of this meeting

Accessibility for Ontarians with Disabilities Act (AODA) requires:

- Annual public meeting
- Transit services must be addressed in the City's accessibility plan
- Opportunity to review and provide feedback on the accessibility plan (transit service)



Accessibility Plan

Accessibility Plans

- Accessibility Plans – Specialized and Conventional Transportation Services
- The 2023-2028 Plan is presently being updated and will be made available soon on the City's website under Accessibility



City of Stratford Multi-Year Accessibility Plan 2018-2022

This document is available in alternate formats, upon request.

Legislated Requirements

General Requirements for Conventional and Specialized Transit Providers

- Accessibility Equipment (Ramps, Lifts, Kneeling)





Legislated Requirements

General Requirements for Conventional and Specialized Transit Providers

- Emergency Preparedness & Response Policies
- Fares & Support Persons



Legislated Requirements

General Requirements for Conventional Transit

- Fares
- Transit Stops
- Storage of Mobility Aids
- Courtesy and Priority seating
- Service disruptions (PSA, Website, Bus Media)
- On-board announcements



Priority and Courtesy Seating

Priority Seating
Must be vacated for persons with disabilities

AODA Compliance Regulation 191-11

Courtesy Seating
Please offer this seat if someone is in need

Three white icons on a dark grey background: an elderly person with a cane, a pregnant woman, and a woman with a baby in a carrier.

Legislated Requirements

Technical Requirements for Conventional Transit

- Grab bars, handholds, handrails, stanchions
- Floors & non-slip surfaces
- Allocated mobility spaces



Legislated Requirements

Technical Requirements for Conventional Transit

- Stop requests & emergency response controls
- Audio/Visual Stop Announcements
- Lifting devices, ramps, kneeling bus





Legislated Requirements

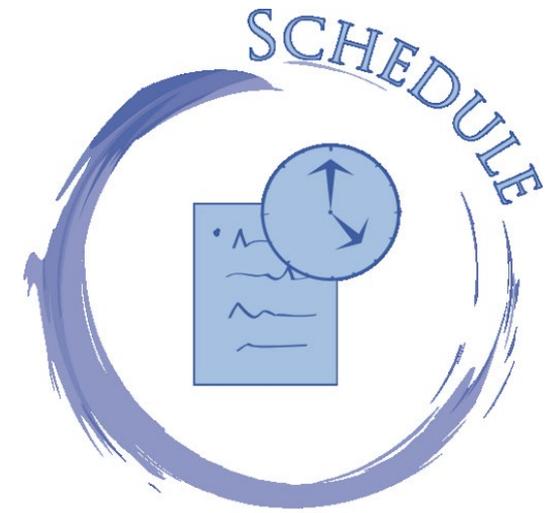
Specialized Service Providers – Mobility Bus

- Categories of Eligibility/Application process
- Emergency or compassionate grounds
- Fare parity
- Visitors
- Origin to destination services
- Coordinated service (referral only)

Legislated Requirements

Specialized Service Providers

- Hours of Service
- Bookings
- Service delays
- Companions (Worker, Support Person, Family Member, Friend)



Accessible Solar Powered Lighted Shelter





Technology

2:08 100% battery

yourway.stratford.ca

Stratford 2:08 PM
TRANSIT TRACKER

A Select your stop

Do you know your specific stop number or name?
(You can use the GPS button to find nearby bus stops)

OR

Choose your route and stop.

Route:

Stop:

B Transit Terminal (1001)

Route	Destination	Next
1	HURON	22 min
2	EAST END	22 min
3	MCCARTHY	22 min
4	QUEENSLAND	22 min
5	DEVON	22 min
6	DOWNIE	22 min
7	INDUSTRIAL	22 min

2:11 100% battery

B Transit Terminal (1001)

Route	Destination	Next
1	HURON	19 min

Next departure in 19 min 2:30 PM
After 49 min 3:00 PM

[View live on map](#)

Map showing bus routes (1-7) and the location of Transit Terminal (1001) in Stratford, Ontario. The map includes major roads like Line 34, Line 29, CR 36, and CR 11, and landmarks like Stratford General Hospital.

Leaflet | Map data © OpenStreetMap contributors, CC-BY-SA, Imagery © Mapbox

Media Screens

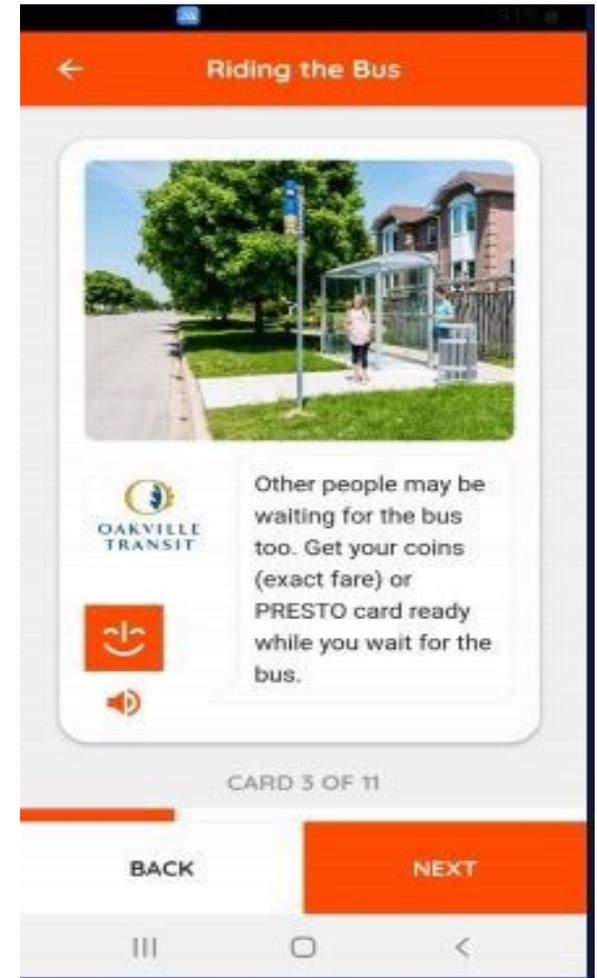
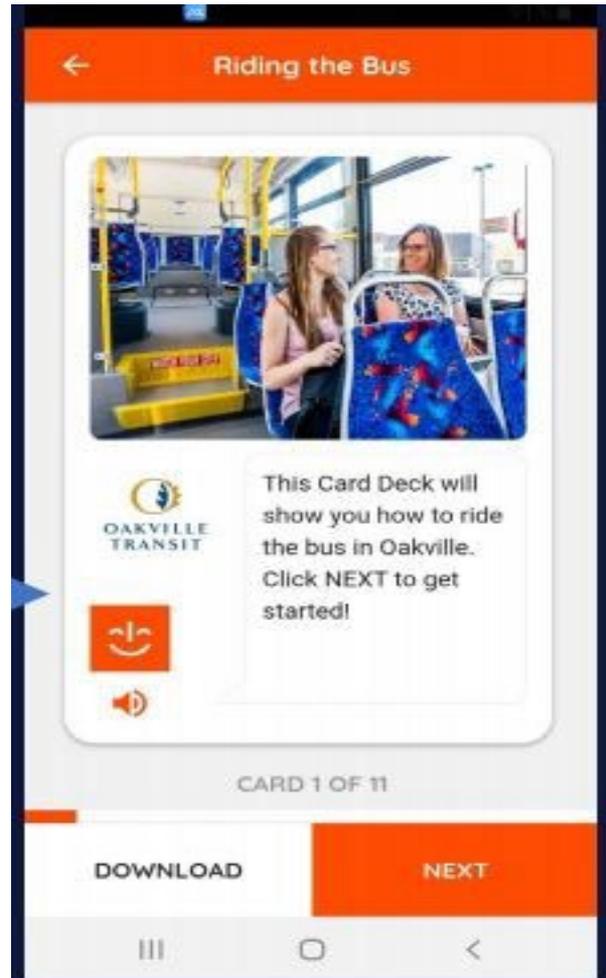
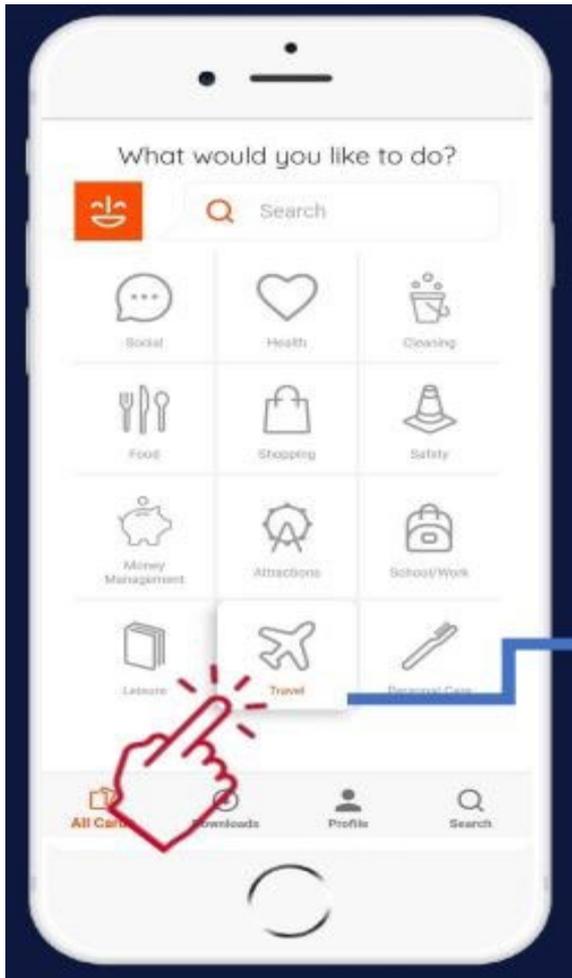


Magnus Cards

- Magnus Cards is a free app that helps autistic and neurodiverse people gain independence and confidence in taking the City's transit services. This app provides a customary deck of cards with a step-by-step guide and positive reinforcement in taking transit services.



Magnus Cards





Future AODA Requirements and Projects

- No new requirements for transit
- Continue to meet existing legislation
- Annual transit meetings
- Magnus Card app introduction



Response to Input from 2022 Public Meeting

Conventional

- Need more Accessible bus shelters
- Also need to replace aging smaller shelters
- Availability of open spots to book rides is becoming more difficult



Q and A

- Question and Answer Period



Contact Information

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