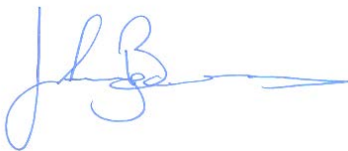


QMS POLICY

The City of Stratford as the owner and operator of the treatment and distribution drinking water system is committed to developing a high level of trust, commitment and accountability by consistently delivering high quality and safe drinking water to the consumers.

The City of Stratford, Water Division is committed to:

- Providing safe and reliable drinking water services to our consumers, by managing potential risks, promoting resource stewardship and source water protection,
- Complying with applicable legislation, regulations, guidelines and standards as related to the provision of safe drinking water;
- Maintaining and continually improving the effectiveness of the Quality Management System; and
- Establish and maintain a Quality Management System that is consistent with the Quality Management System Policy.



Johnny Bowes
Manager of Environmental Services