

CITY OF STRATFORD - SOCIAL HOUSING DIRECTIVES



SUBJECT: **Cessation of Eligibility
Failure to Provide Information**

Directive Number: **2013-01**
Date: **March 2013**

Page 1 of 1

Legislation Applicable (✓) to the following social housing programs:

- Federal Non-Profit Program
- ✓ Private Non-Profit Program
- ✓ Co-operative Non-Profit Program
- ✓ Municipal Non-Profit Program
- ✓ Public Housing Corporation

Background Rent-Geared-to-Income households are required to provide information to determine their rent assistance. A household that fails to provide information ceases to be eligible for Rent-Geared-to-Income assistance.

If a household fails to provide information to verify their eligibility for Rent-Geared-to-Income assistance, the Service Manager may determine that a household remains eligible for subsidy if extenuating circumstances exist.

**Social
Housing
Policy
City of
Stratford**

If a household fails to provide information to verify their eligibility for Rent-Geared-to-Income assistance, the household may continue to receive Rent-Geared-to-Income assistance in extenuating circumstances, such as medical emergencies, endangerment of Special Provincial Priority individuals, or other extenuating circumstances as determined by the Service Manager, which prevents or delays the Rent-Geared-to-Income household in attaining documentation verifying household status.

**Housing
Services
Act
367/11 s.29**

A household that has been determined to be eligible for Rent-Geared-to-Income assistance ceases to be eligible if the household fails to provide information requested by the Service Manager.

The Service Manager may determine that the household remains eligible if the Service Manager is satisfied that there are extenuating circumstances.

Council: March 2013
Committee: February 2013